



**NIRVANA**  
TRAVEL AND TOURISM

The meaning of true care

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## **Company Profile**



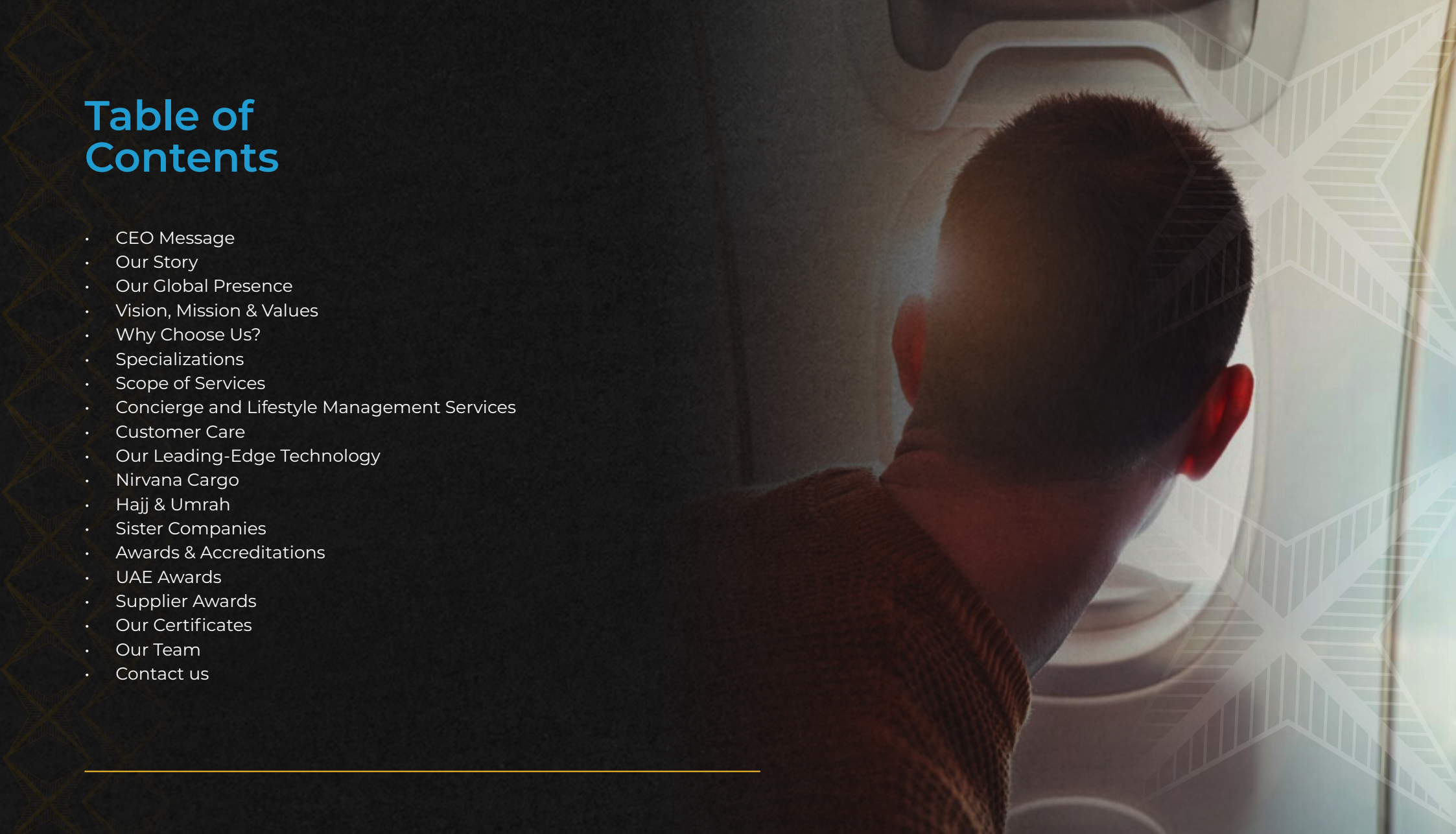
Part of Nirvana Holding





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# CEO Message

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# Omar Al Ali

## Chief Executive Officer

At Nirvana, we are proud to deliver services that go beyond expectations. Since our inception in 2007, our unwavering focus has been on one promise: placing customer satisfaction at the heart of everything we do. Every interaction is thoughtfully designed to create lasting, meaningful memories.

With a team of seasoned travel specialists, we bring together extensive expertise across every facet of the travel and tourism sector. Backed by a global network of strategic partners, international representatives, and cutting-edge technology, we are equipped to seamlessly handle your travel and logistics needs — wherever your journey takes you.

At Nirvana, we believe we don't just provide a service; we embody The Meaning of True Care. Every experience we deliver is guided by attention to detail, genuine hospitality, and a personal touch. It is our pleasure to be part of your next adventure, and we look forward to showing you what true care feels like.





# Our Story

Nirvana Travel and Tourism was established in 2007, in Abu Dhabi, UAE, as a full-fledged travel and tourism management company catering to regional and global clients.

Positioned right at the heart of the UAE's travel boom, the company has become one of the largest and most respected travel management companies in the UAE and the Middle East, with 125 global branches and a dedicated team of 10,452 travel professionals.

Key offerings include travel management and planning, innovative corporate travel solutions, visa processing, concierge assistance, event logistics, retail and wholesale services, and first-class and VIP services for diverse private, government and semi-government clients. A strong global presence, cutting-edge technology, and a highly skilled staff set Nirvana Travel and Tourism apart from other players in the market.

Over the years, the company has consistently offered best-in-class service, unparalleled attention to detail, and diligence, which has earned it a solid reputation as one of the region's most trusted travel management companies. Nirvana Travel and Tourism is committed to consistently developing its services to stay ahead of a constantly changing travel market.



# Our Global Presence

Nirvana Travel and Tourism's wide geographic presence allows us to provide an industry-leading services combining global resources, in-depth local knowledge, and cutting-edge technical expertise.

No matter where your operations are based, our commitment is to serve you to the best of our regional and global capabilities.

Accessibility remains a vital part of our endeavors, and we consistently seek out new markets to offer a diverse, expansive experience.

## Saudi Arabia

- Riyadh

## International Offices

- Abu Dhabi
- Dubai
- Al Ain
- Amman, Jordan
- Cairo, Egypt
- London, UK
- New York, USA





# Vision, Mission & Values

## VISION

To be the world's most reliable travel and hospitality partner by offering unmatched expertise and always going the extra mile.

## MISSION

To create a brand that customers can turn to for every travel need, constantly developing our people, maintaining transparent and open partnerships, offering the best technology, and creating experiences based on true care for all stakeholders. It is also imperative to cultivate and fortify global partnerships, ensuring that every customer expectation is met impeccably. Furthermore, there must be a perpetual state of evolution, aligning with industry trends while constantly seeking out new opportunities for investment and expansion.

## VALUES

- Transparency
  - Creativity and Innovation
  - True Care
  - Leading Edge
  - Diversification
  - Entrepreneurial Mindset
- 





# Why Choose Us?

Our proven track record speaks for itself. Over the years, we have consistently delivered services of the highest caliber, providing unparalleled value and empowering our clients.

## The Nirvana Advantage:

- Preferred travel partner to government, semi-government and, major multinational clients
  - Trusted by the Royal Families VVIPS' personal travel requirements
  - Enduring strategic partnerships with leading airlines, hotels, transportation, and destination management suppliers
  - Customer relationship system that ensures the best care and service without fail
  - Home to a diverse team of 450 employees with extensive experience
  - Multilingual staff speaking 15 different languages, including English, Arabic, French, Mandarin, Spanish, German, Russian, Chinese, Hindi, and Filipino, among others
  - Advanced technology, including an exclusive, best-in-class online booking engine
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- Easy and hassle free transactions with our unique online booking, reporting, and electronic billing system
  - Special packages and tour arrangements via cruise, private jet, chartered flights, etc.
  - Dynamic reporting systems and customizable reports covering ticketing, booking, transportation, excursions, and accounting
  - Implant offices with 24/7 service support in the field In addition to a highly proficient call center
  - In-house training academy that offers complete training including soft skills for customer relations, problem-solving, time management, and technical skills for travel related procedures and systems
  - Regular external training to stay up-to- date with the ever-changing market
  - Acquired the title Leading Tour Operator at the World Travel Awards (2015, 2016, 2017, 2018, 2019 & 2020) and winner of several other notable awards, including client appreciation awards
  - ISO-compliant Quality Management, having successfully completed the top three ISO certificates required in the tourism and hospitality field
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# Our Specializations

By diligently tracking new developments and trends in the industry, Nirvana Travel and Tourism offers ideal travel solutions designed to bring maximum value to our diverse clientele.

## Our services are grouped into the following main specializations:

- Corporate Travel Solutions
- Wholesale Travel Services and Web Solutions
- Retail Travel Services
- Group Events Logistics and Services
- Door-to-Door VIP Service
- Luxury Accommodation Collection
- Concierge and Lifestyle Management

## Corporate Travel Solutions

Providing complete online and offline travel management services to corporate clients, including government and semi-government organizations. This includes taking care of end-to-end travel needs such as airline/hotel booking, visa assistance, travel insurance, tours, transportation, etc.

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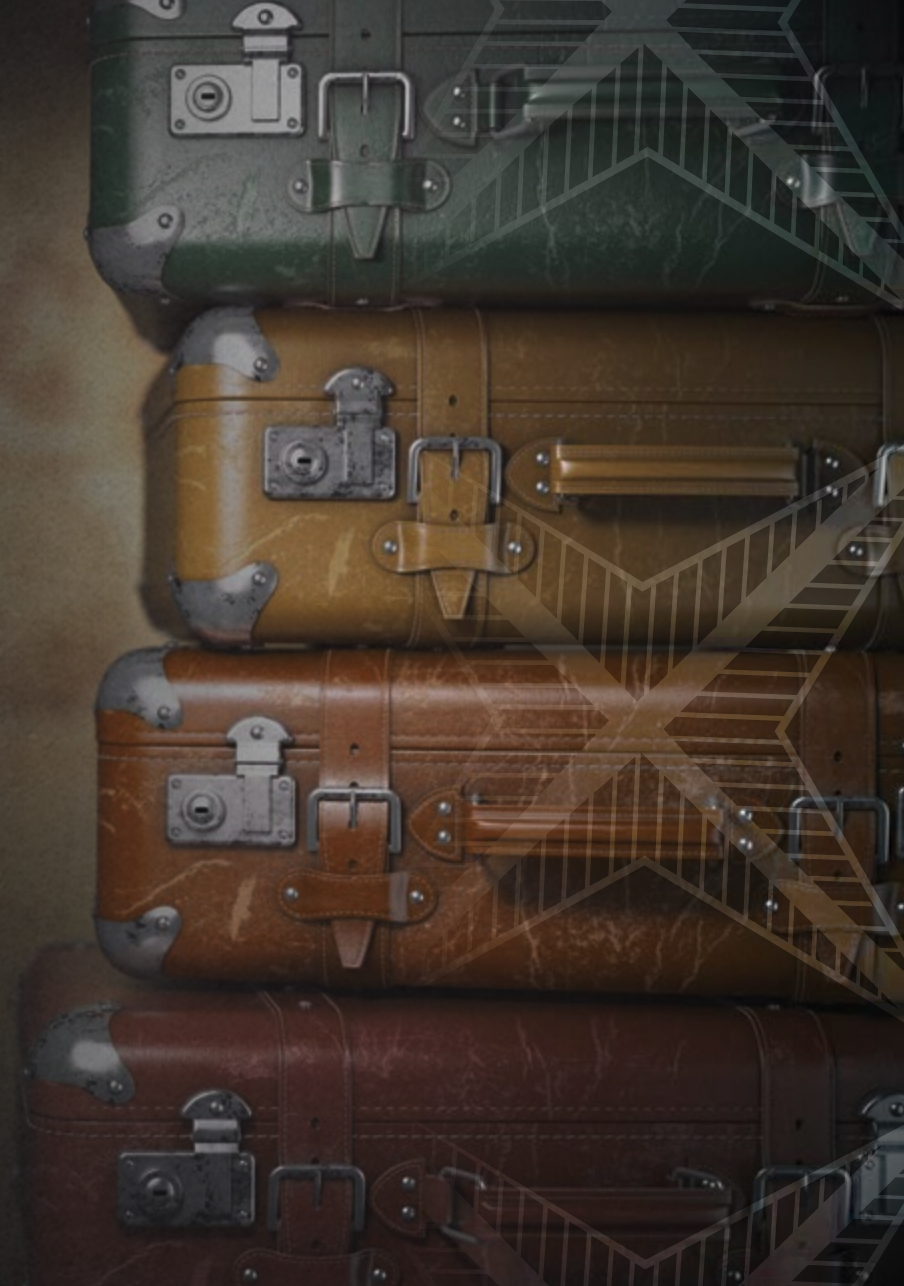


### Wholesale Travel Services & Web Solutions

Providing B2B travel services to other travel agencies allowing them to leverage Nirvana's unique capabilities and relationships in order to better serve their customers. Additionally, this division provides web solutions and white-label services allowing clients to use our unique technology to operate their own websites or back-end booking systems.

### Retail Travel Services

Providing travel services to individuals based on unique requests. Services include airline/hotel booking, visa assistance, travel insurance, tours, transportation, etc. We also provide travel services through an easy-to-use website where customers can view available packages and prices and book tickets themselves.





## Corporate Travel Management

Nirvana Travel and Tourism recognizes that corporate travel clients have unique and specific travel management needs. Our award-winning corporate travel services can be adapted to ensure that every requirement is met or even exceeded. Our commitment to tailor-made solutions and exceptional service will ensure maximum return on your business travel investment.

### Our Services:

- Airline ticket reservations
- Hotel reservations
- Meet and assist services





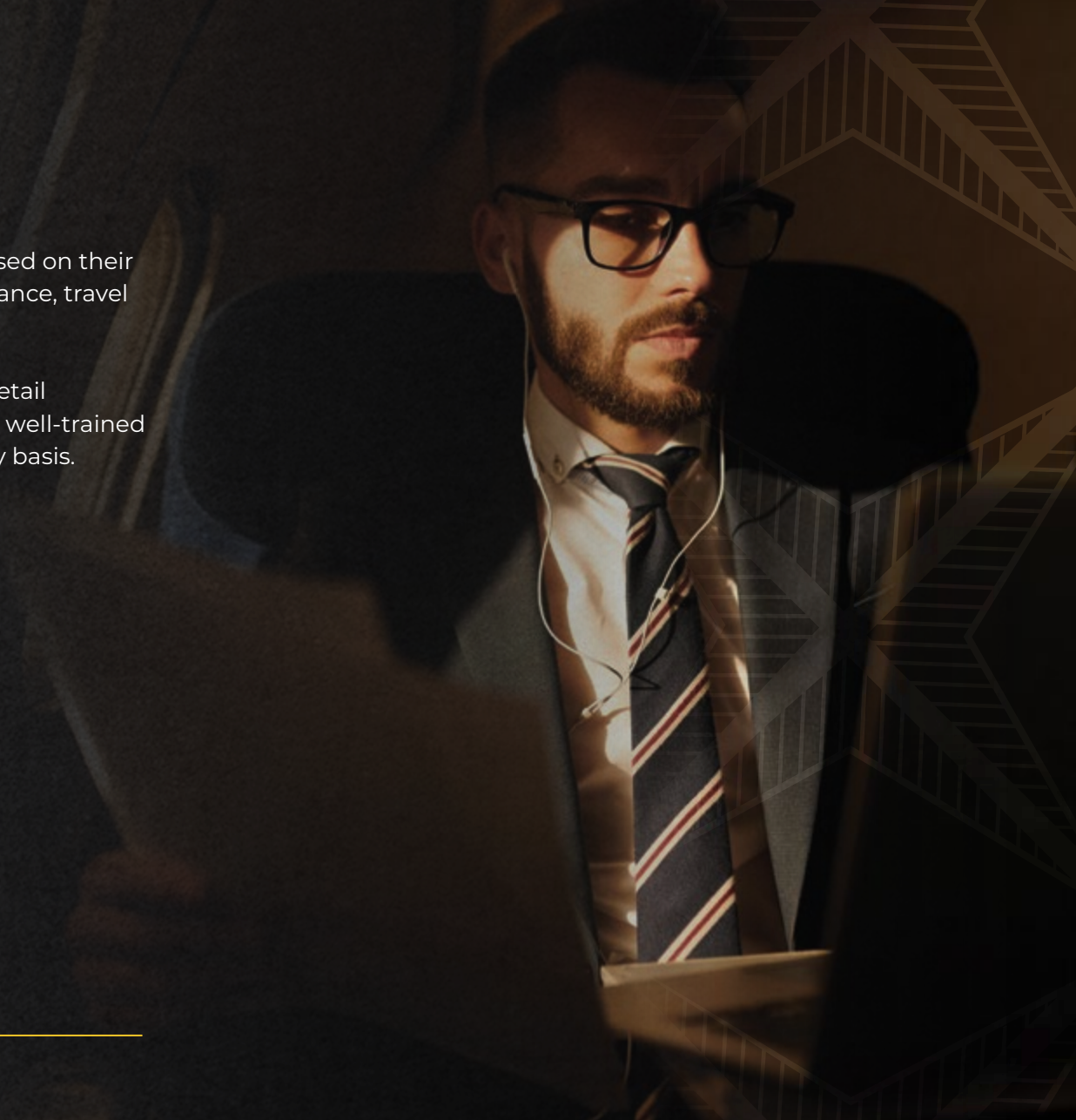
## Retail Travel Services

We cater to individual travelers and offer high-quality services based on their requirements. These include airline and hotel booking, visa assistance, travel insurance, tours, and transportation.

Nirvana Travel and Tourism is also currently home to the largest retail showrooms in Egypt, the UAE, and Jordan, equipped with ample, well-trained staff ready to assist large numbers of walk-in customers on a daily basis.

### Our Services:

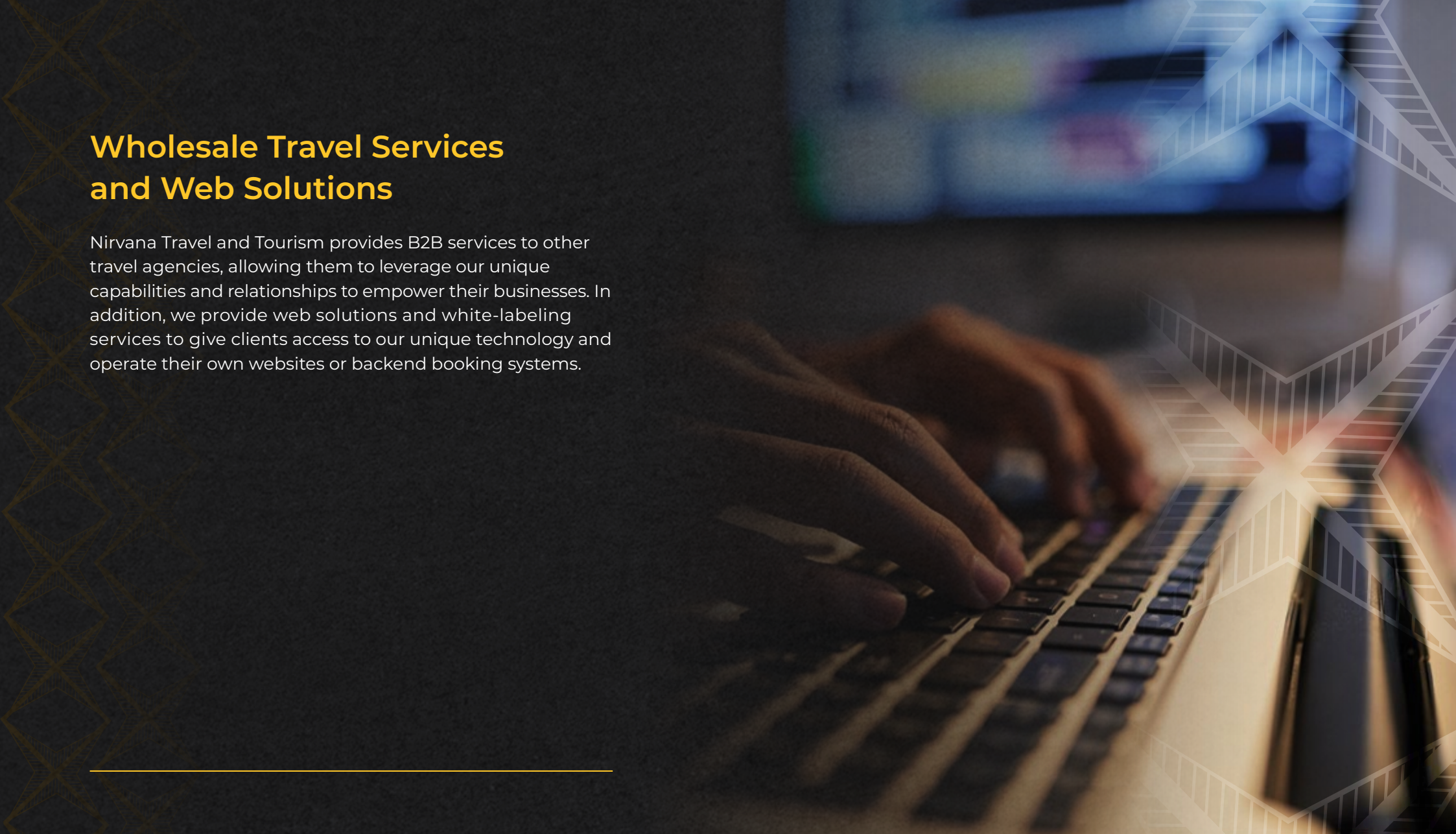
- Transportation
- Private jets
- Tours
- Personalized services upon request





## Wholesale Travel Services and Web Solutions

Nirvana Travel and Tourism provides B2B services to other travel agencies, allowing them to leverage our unique capabilities and relationships to empower their businesses. In addition, we provide web solutions and white-labeling services to give clients access to our unique technology and operate their own websites or backend booking systems.





# Our Scope of Services

Nirvana Travel and Tourism is a one-stop shop that excels at delivering bespoke solutions and tailored services to individual travelers and corporate clients. Our dedicated and professional team works 24 hours a day, seven days a week, to arrange and manage all your logistics operations — from bookings to accommodation and transport, and even designing all-inclusive itineraries.

## Airline Reservation and Ticket Bookings

Our strategic partnerships with leading airlines allow us to source the best seats and prices for our clients. Our dedicated team of travel experts ensures that we:

- Book tickets and prepare itineraries based on best rates and most convenient routes.
- Reply to requests within 15 minutes or according to SLAs predecided with the client.
- Offer three alternative routings/quotations for consideration.
- Ensure tickets are issued per entitlements as prescribed in clients' policies.
- Follow precise ticketing deadlines and relevant information when creating reservations to avoid booking cancellations.
- Provide clients with last seat availability, advance seat assignments, and advance boarding passes on all airlines.





## Leisure and Holidays

When you travel for leisure, Nirvana Travel and Tourism ensures that you travel in complete comfort and convenience. We take care of every little detail from start to finish so you can make the most of your trip. Whatever the itinerary, budget, or dream vacation you have in mind, Nirvana Travel and Tourism brings it to life.

### Our Services:

- Airline ticket bookings
- Hotel bookings
- Holiday packages
- Car rentals
- Limousine services and transfers
- International cruises
- Meet & Assist services
- Door-to-Door VIP Services
- Luxury Accommodation Collection
- Concierge and Lifestyle Management
- Other services upon request





## Door-to-Door VIP Service

Nirvana Luxury Guests can enjoy our exclusive private transfer services, which include:

- Pick up from the front door
- Chauffeured private transfers to the airport by luxury car
- Meet and Greet services at the airport
- Access to VIP lounge
- Meet and Greet service at destination
- Chauffeured private transfers to the hotel
- Private jet transfers

## Luxury Accommodation Collection

We carefully select our luxury accommodation collection to ensure that our guests experience the destination's first-class luxury hotels and enjoy all VIP upgrades and amenities to make the most of their trip.

## Visa Services

Nirvana facilitates complete visa processing for both inbound and outbound travelers to ensure a hassle free experience no matter the destination.

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## Hotel Booking

Our vast network of hotels locally and globally enables us to provide the best deals and rates available to our clients.

### We ensure that:

- Hotels and quotations are based on the lowest possible rates
- You remain updated on the status of reservations and informed of additional offers
- We leverage relationships with hotels to get the best possible deals for you

## Meet & Assist

Arriving at a new destination can be a daunting experience, but a friendly face can make it better. Our Meet and Assist services are available at all airports within the UAE and internationally.

Allow us to make your travel as smooth as possible with Meet & Assist on arrival to help you get comfortable as soon as you land.

Our Meet & Assist services include:

- A warm welcome by our Nirvana Consultants
  - Escort through immigration, baggage collection, customs clearance, and transfer
  - Visa delivery to airport immigration
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## Transfers

No matter your destination, we can arrange simplified, reliable transfer services with our wide network of reliable suppliers. You get modern vehicles that are fully insured and equipped with GPS, tracking, and speed monitoring devices for your safety and convenience.

## Car Rental

Explore at your own pace. We'll help you book short and long-term car rentals for your self-drive experience. Tell us your requirements, budget, and preferences, and we'll make sure you find the perfect vehicle for your journey.





## Excursions

From leisure holiday group travel to on-tour excursions within the UAE and abroad, our highly experienced team is ready to help you make the most out of your destination. Explore the UAE or your preferred international destination and let us take care of the planning.

From fascinating historical excursions and exciting city tours highlighting the very best of your destination, get pampered with a wide range of itineraries that suit your every interest, time, and budget.

### Our Services:

- Hotel bookings
- Interest and time-based tours
- Meet & Assist services
- Transportation
- Visa requirements
- Cruises
- Other services upon request





## VIP Bus Services

Nirvana Travel and Tourism is proud to offer an unprecedented method of road transportation for the first time in the UAE. Travelers can revel in the chance to experience a blend of transportation and luxury hospitality aboard the new, plush Luxury Bus.

On par with an airplane's first-class category, this custom-designed hotel-on-wheels houses 26 lofty leather single-seats. The bus boasts amenities including a 360-degree air conditioner facility, CCTV equipment, LED mood lighting, high-speed WiFi, personalized marble-topped electrical stations replete with additional USB ports, reading lights, a refrigerator, automatic folding tables, and a plush fitting room that does not compromise on space. There's also morning espresso, evening tea, and cold beverages available for guests at all times.

Travelers can also revel in some mid-travel rejuvenation with the seat's built-in air massage facility. Lean back and relax with the retractable footrests and adjustable, reclining chairs, and indulge in massages that ease the stress away.

This is no ordinary bus and Nirvana Travel and Tourism is proud to bring this revolutionary service to the travel capital, which is ideal for guests who prefer a touch of luxury in every aspect of life.





## Concierge & Lifestyle Management Services

Whether our guests wish to book a luxury dinner at one of the destination's top restaurants, organize a VIP party or special event, or make beauty and spa reservations, Nirvana Luxury covers all special requests through our wide range of personal concierge services.

### Our Services:

- Personal attention and assistance to ensure every request is fulfilled beyond requirements
- Recording preference in the Customer CRM for future reference
- Sending out member surveys and creating personalized recommendations
- Live chat option through the CRM or app
- Handling inbound calls through private line (VIP only)





**Nirvana Concierge assistance also extends to:**

- Travel arrangement: airline reservation
- Private jet and helicopter reservations
- Hotels and resorts reservations
- Car rentals and chauffeur reservations
- Dining and restaurants reservations
- Transportation and luxury limousines reservations
- Boat Club with competitively priced memberships
- Shopping
- Wedding arrangements
- Tickets arrangement for concerts & sports events
- Corporate gifting
- Research destination information, familiarization trips
- Security arrangements
- Fixed departures and escorted tours





## Travel Insurance

Nirvana Travel and Tourism provides the best insurance products through our partnerships with leading insurance providers worldwide to offer you the best protection for your trip anywhere in the world.

## Team-Building Events

If you are an organization looking to breathe new energy into your team through team-building events, consider us your perfect partners. We possess the right tools to organize and facilitate activities designed to energize, motivate, and inspire your people. We can do everything from A to Z, from ideas to logistics.

## VIP Services

We understand the level of luxury our VIP travelers expect, and we're ready to meet it. With us, you can choose a hassle free service throughout your journey. Our dedicated and well trained staff will take care of all your travel needs, including all airport procedures, while you unwind at the VIP lounge.

Our VIP services can be extended to cover the entire duration of your trip—from arranging your exclusive chauffeur to ensuring that you get only top-of-the-line luxury vehicles, private tours and assistance anywhere you choose to visit.

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## Medical Tourism

Our Medical Tourism division was created in 2011 to address the growing globalization of medical treatments. Whether you need to rejuvenate your senses in a bespoke spa or seek urgent treatment in one of the most state-of-the-art medical facilities anywhere in the world, we have the network and the resources to get you there.

With our strong relationships with renowned industry providers, we can facilitate every wellness or medical need you may have. Our network includes several prestigious healthcare spas across Eastern and Western Europe and the most leading hospitals in the world.

## Sports Management

Nirvana Travel and Tourism offers sports management services inside or outside the UAE. Over the past few years, we have successfully organized and managed various special events for leading sports teams, including international football matches and golf tournaments.

All our operations are tailored to suit each client's needs. Our expert sports travel staff boasts strong relationships with many of our local exceptional venues and their neighboring hotels, which ensures a hassle free and enjoyable event.





## Transportation

Nirvana Travel and Tourism offers our clients well-rounded and personalized transport services. From chauffeured cars, limousines, luxury vehicles, to coaches for large groups, we can arrange everything for you exactly as you require.

Our modern and extensive fleet of vehicles is equipped with a GPS tracking system as well as speed monitoring devices, backed by the support of our operations teams, who regularly update on the best routes and safety practices.

## Customer Care

Our customers are our priority. Providing them with the highest quality of service and customer care are the very cornerstones of our operations. That is why we have put in place systems and processes that will ensure our clients get the most consistent, conscientious, and attentive service possible every single time.

Our customer relationship approach is based on the following principles:

- The customer comes first — we strive to provide the best service and most competitive rates
  - Honesty and integrity at all times
  - Open door policy — access to all levels of Nirvana's management when needed
  - A solid complaint management system for successful tracking, tackling, and timely resolution
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# Our Leading-Edge Technology

Technology is a transformative force in today's business, and integration is key to success. At Nirvana Travel and Tourism, technology plays a vital role in ensuring that our clients get the ultimate service and the utmost convenience. Our commitment to technology allows us to push boundaries and grow our company in every way possible.

## Travel Online System

In 2015, we launched our travel online system, a user-friendly online access tool for corporate clients, travel agencies, and individual customers. This portal is an all-inclusive tool for all travel requirements, including flight bookings, hotel reservations, transfers, tours, and group bookings, among many others. The customized online booking system allows for more efficient delivery of our services with the touch of a button.





### Features of our online booking engine:

- Displays the best fare in a single view
- Offers rich content for fare comparisons
- Allows clients to select seats and use other ancillary services
- Searches for regional and global aggregators
- Books, modifies, reviews, and manages traveler profiles
- Customizable to specific travel policies
- Connects to offline agents to seek alternative proposals, which might include multiple sectors
- Facilitates reporting

## E-Billing Portal

We developed our e-billing portal, where electronic invoices and all required financial details are available to our clients. This feature has been tried and tested by some of our most esteemed clients, such as the UAE Armed Forces, New York University, Cleveland Clinic, and Abu Dhabi Education Council.

The components of the portal are:

- Customized dashboard
  - CSV/Upload purchase order
  - Notifications/Alerts to sales team
  - Verification by accounts team
  - Easy approval process
  - Simplified payment
- 





## 24/7 Call Center Assistance

Nirvana Travel and Tourism provides 24/7 call center assistance with seamless connectivity through email and phone to our multilingual ticketing and holidays consultants.

Moreover, our dedicated implant travel consultants are also equipped with secure laptops and mobile connectivity at all times and have access to all our reservation systems.

Our call center service includes:

- Travel ticket sales
  - Organizing and conducting tourist trips
  - Organizing and conducting desert safari
  - Hotel bookings (inbound and outbound)
  - Visa arrangements (inbound and outbound)
  - Online solutions (corporate self-booking tool)
  - Online B2B solutions
  - Fleet management
  - Mass mobilization
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# Hajj & Umrah

We have successfully distinguished ourselves in the world of hospitality by creating special Hajj and Umrah packages and organizing travel for Hajj and Umrah groups.

Forged with mutual trust, we have built a vast network of clients and strong relationships that include: citizens, residents, and high ranking governmental and private institutions. We provide our clients with everything they need most through partnerships with key Saudi Arabian companies, hospitality facilities, and luxurious hotels.

Our permanent representatives in Makkah and Medina deliver our promise of excellence. Additionally, our designated staff are also on hand to welcome clients in KSA's airports to facilitate seamless Hajj and Umrah procedures for them.





## Our Services for Hajj & Umrah

- Airline ticket booking
- Providing and booking private jets
- Organizing tours to the holy sites in Makkah and Medina
- Organizing tours for scientific and historical purposes to key cities and locations around KSA, including shopping and entertainment trips to Jeddah and recreational trips to Abha
- Administrative and technical staff, medical services and religious guidance teams are available throughout the trip
- Availability of different modes of transportation, including private cars, VIP cars, limousines, and modern buses
- Escort services from VIP lounges in UAE and KSA airports
- VIP services and special services for people of determination
- Support services for Hajj and Umrah travelers throughout their visit





## Our Sister Companies


### N.O.W (Nirvana Over the World)

Nirvana Over the World (NOW) is an advanced travel service created specifically for B2B wholesales, travel agencies, OTAs, and DMCs. This cutting edge platform offers businesses new and innovative solutions to increase operational agility, as well as to upgrade business activities and services in order to improve bottom line results. The platform also generates instant reports and responds automatically to delays and cancellations.

With a team of professionals ready for round-the-clock online and offline assistance, N.O.W. cuts down on waiting times and enables a seamless experience even in the case of last-minute itinerary changes.







Connected to a network of leading industry OTAs and over 50,000 hotels globally, our easy-to-use aggregator gathers a wide range of offerings in one platform, allowing your agents to:

- Speed up search queries
- Complete and modify bookings
- Compare prices from our network partners
- Respond to delays or cancellations

With worldwide access to:

- Flights and hotel bookings
- Excursions
- Transportation and car rental
- Theme parks, sports events, concert tickets, and much more

With N.O.W. you can easily book a one-off travel service or a fully dynamic package even with last minute availability.

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# Nirvana Tours & Logistics

Nirvana Tours & Logistics is a premier tours and logistics company based in the UAE, proudly headquartered in Abu Dhabi. As an integral part of Nirvana Holding, we leverage years of expertise in the travel and tourism industry to deliver distinctive, high-quality services to corporate and retail clients, locally and globally.

Our comprehensive portfolio covers a wide range of travel and logistical solutions — from seamless transportation management and expertly curated group tours to exclusive VIP and concierge services. Whether coordinating large-scale events, handling complex itineraries, or providing personalized travel experiences, Nirvana Tours & Logistics is dedicated to Going Beyond expectations in every detail.

It's not just about meeting your needs — anticipating them, enhancing them, and creating lasting experiences.

- Delivering Expertise in Tours & Logistics Since 2007
- Trusted Partner to the UAE Government, Private Sector, and International Clients
- Extensive Fleet of Luxury Vehicles and Buses, Operated by Professionally Trained, Courteous Drivers





# NIRVANA BOAT CLUB

Where Your Sea Adventure Begins

An exclusive gateway for boating enthusiasts, allowing them to become part of a first-rate boating community that prides itself on catering to boating and maritime activities, ensuring a unique experience that combines luxury and high performance with reasonably priced plans.

At Nirvana Boat Club, we take leisure boating to another level and provide you access to an exclusive collection of the latest brand-name, state-of-the-art boats, along with a variety of tailored memberships. This is in addition to amenities and services that ensure a seamless experience suited for those who value luxury and convenience while pursuing their passion for boating.

## SERVICES

- Relaxed, Hassle-Free Boating
- Cutting-Edge Boat Models (2024-2025)
- Global Brand-Name Boats
- State-of-the-Art Marina
- Exclusive Member-Only Marina
- Flexible Membership Plans
- Smart Mobile App
- Exclusive Houseboat Access
- Professional Captains
- In-House Licensing
- Expert Marina Team
- Premium Membership Perks
- Corporate Membership Options





# NIRVANA MICE

Nirvana MICE, a distinguished member of Nirvana Holding, is a powerhouse in event management, setting new standards of excellence. Since our inception in 2020, we have specialized in Meetings, incentives, conferences, and exhibitions that drive innovation, foster connections, and shape the future of industries.

Through our headquarters in Abu Dhabi & Dubai, we deliver bespoke solutions for regional and global clients, combining visionary concepts with seamless execution. From high-profile exhibitions to impactful conferences, our expertise and commitment ensure every event exceeds expectations.

- Destination Management Services
- Event Marketing and Communication
- Meetings and Events Planning
- Conference and Exhibition Management

## SERVICES

- Crafting Impactful, Future-Focused Event Profiles
- Managing Regional and Global Exhibitions and Conferences
- Partnering with Global Event Leaders, Service Providers, and Associations
- Strategic Multi-Industry Event Consulting and Planning







# Awards And Accreditations

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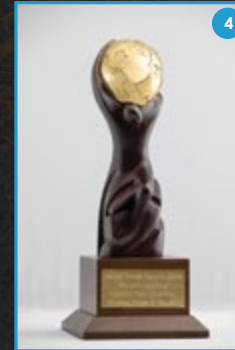
World Travel Awards 2016  
Middle East's Leading Tour  
Operator Nirvana Travel and  
Tourism



World Travel Awards 2016  
United Arab Emirate's Leading  
Business Travel Agency Nir-  
vana Travel and Tourism



World Travel Awards 2016  
United Arab Emirates's Leading  
Destination Management  
Company  
Nirvana Travel and Tourism



World Travel Awards 2016  
World's Leading  
Luxury Tour Operator  
Nirvana Travel and Tourism



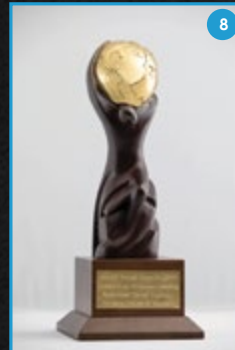
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World Travel Awards 2017  
United Arab Emirates' Leading  
Business Travel Agency  
Nirvana Travel and Tourism



World Travel Awards 2017  
United Arab Emirates's  
Leading  
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Nirvana Travel and Tourism



World Travel Awards 2017  
Abu Dhabi's Leading  
Business Travel Agency 2017  
Nirvana Travel and Tourism





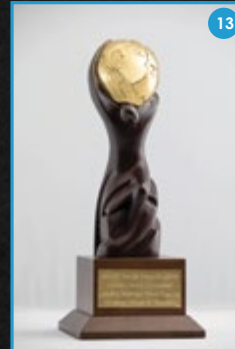
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World Travel Awards 2018  
Abu Dhabi's Leading Business  
Travel Agency Nirvana Travel  
and Tourism



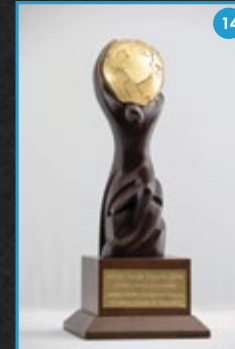
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World Travel Awards 2018  
Middle East's Leading  
Tour Operator  
Nirvana Travel and Tourism



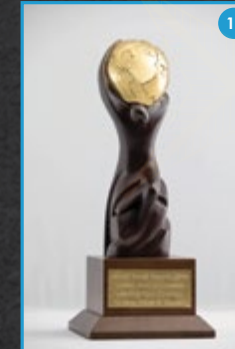
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World Travel Awards 2018  
United Arab Emirates's  
Leading Business Travel  
Agency  
Nirvana Travel and Tourism



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World Travel Awards 2018  
United Arab Emirates'  
Leading Destination Mana-  
gement Company  
Nirvana Travel &W Tourism



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World Travel Awards 2018  
United Arab Emirates'  
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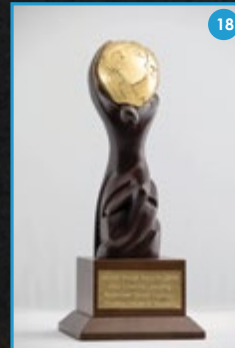
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World Travel Awards 2018  
World's Leading  
Luxury Tour Operator  
Nirvana Travel and Tourism



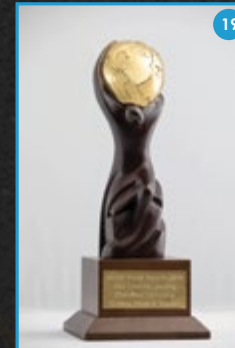
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World Travel Awards 2018  
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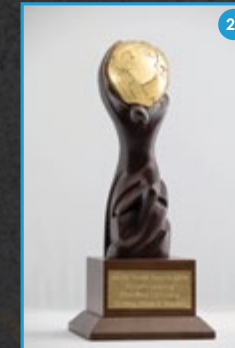
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World Travel Awards 2019  
Abu Dhabi's Leading  
Business Travel Agency  
Nirvana Travel and Tourism



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World Travel Awards 2019  
Abu Dhabi's Leading  
Chauffeur Company  
Nirvana Travel and Tourism



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World Travel Awards 2019  
Dubai's Leading  
Chauffeur Company  
Nirvana Travel and Tourism





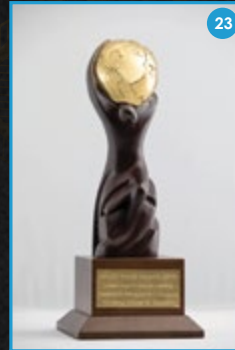
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World Travel Awards 2019  
Middle East's Leading  
Chauffeur Company  
Nirvana Travel and Tourism



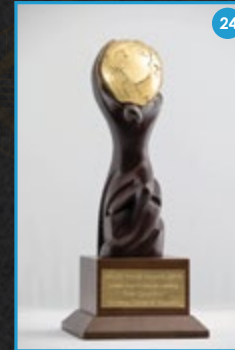
22

World Travel Awards 2019  
Middle East's Leading  
Tour Operator  
Nirvana Travel and Tourism



23

World Travel Awards 2019  
United Arab Emirates' Leading  
Destination Management  
Company  
Nirvana Travel and Tourism



24

World Travel Awards 2019  
United Arab Emirates' Leading  
Tour Operator  
Nirvana Travel and Tourism



25

World Travel Awards 2019  
World's Leading Tour Operator  
Nirvana Travel and Tourism



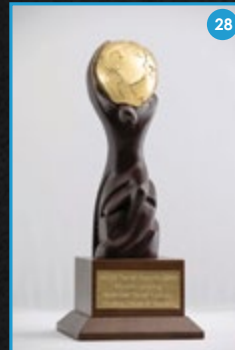
26

World Travel Awards 2019  
World's Leading  
Business Travel Agency  
Nirvana Travel and Tourism



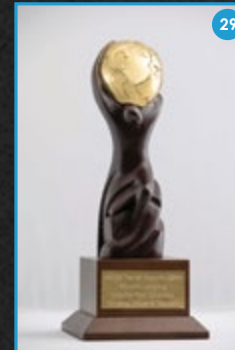
27

World Travel Awards 2019  
World's Leading  
Luxury Tour Operator  
Nirvana Travel and Tourism



28

World Travel Awards 2020  
World's Leading  
Business Travel Agency  
Nirvana Travel and Tourism



29

World Travel Awards 2020  
World's Leading  
Luxury Tour Operator  
Nirvana Travel and Tourism



30

World Travel Awards 2020  
World's Leading  
Tour Operator  
Nirvana Travel and Tourism



# UAE AWARDS

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02-12-1971 By The Union Of  
The United Arab Emirates



Movies Production  
Nirvana Travel And Tourism



UAE 2013  
FIFA U17 World Cup



The Gulf Cup  
Nirvana Travel and Tourism  
UAE FA



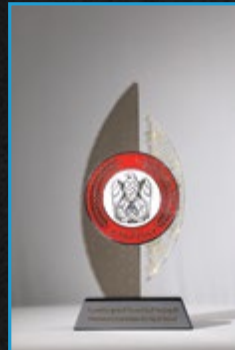
Best Luxury Tour Operator  
UAE 2017 International  
Finance Magazine Awards



General Authority For Sports



St. Regis Dubai W Dubai Al  
Habtoor City The Westin  
Dubai Al Habtoor City Thank  
You  
Nirvana Travel



Permanent Committee  
For Haj & Omrah



Ministry Of Cabinet  
Affairs & The Future  
Prime Minister Office



Al Ain Film Festival AFF2020



# SUPPLIER AWARDS

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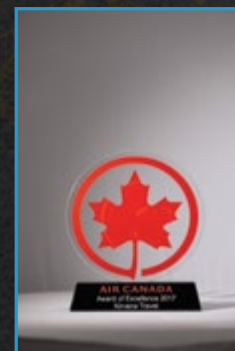
Sheraton Abu Dhabi  
Hotel & Resort  
Starchoice Event  
May 2014 Booker Of The Year



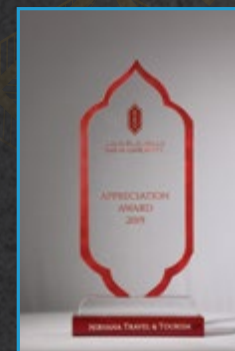
Hilton Luxury  
Middle East Partnership Fo-  
rum 2019 Nirvana Travel



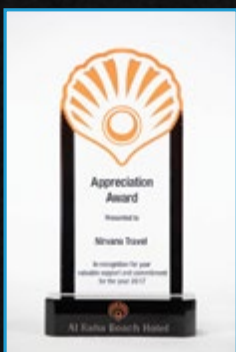
Intercontinental  
Abu Dhabi Presented to  
Nirvana Travel  
Intercontinental Abu Dhabi  
Awards 2011



Air Canada  
Award Of Excellence 2017  
Nirvana Travel



Bab Al Qasr Hotel  
Appreciation Award 2019  
Nirvana Travel and Tourism



Appreciation Award Presented to  
Nirvana Travel, in recognition  
for your valuable support and  
commitment for the year 2017 Al  
Raha Beach Hotel



Millennium Hotels And Resorts  
Millennium & Copthorne You  
Are The Center Of Our World



Intercontinental Abu Dhabi  
Appreciation Award 2018  
Nirvana Travel and Tourism

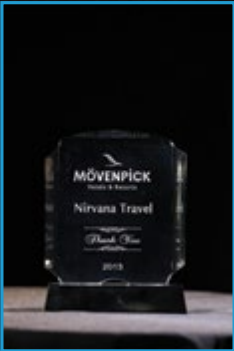


Riyadh Marriott Hotels  
Outstanding Partnership



Arabian Business  
Mr. Alaa Al Ali CEO  
Nirvana Travel and Tourism





Movenpick Hotels & Resorts  
Nirvana Travel Thank You  
2013



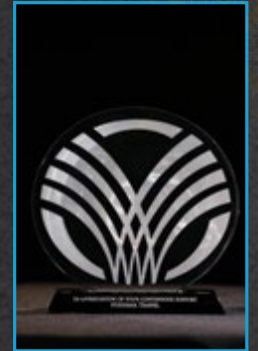
Plaque Of Appreciation  
Awarded To Nirvana Travel  
and Tourism In Recognition  
Of The Third Best Sales Achieved  
In 2012 Turkish Airlines



Austrian With Appreciation  
We Present This Award To  
Nirvana Travel



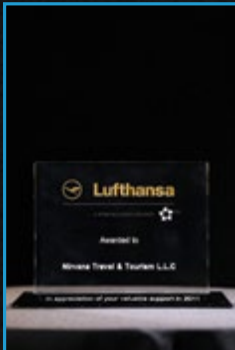
Crowne Plaza Abu Dhabi Best  
Supporter Award Nirvana Travel  
Thank You for Your Continuous  
Support To Crowne Plaza  
Abu Dhabi May 2009



In Appreciation Of Your  
Continuous Support  
Nirvana Travel



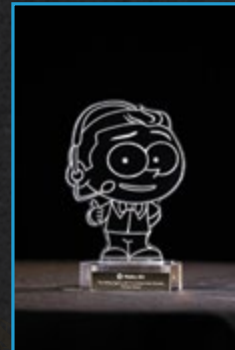
Egyptair



Lufthansa A Star Alliance  
Member Awarded To  
Nirvana Travel and Tourism  
In Appreciation Of Your  
Valuable Support In 2011



Proudly Present This Award To  
Nirvana Travel and Tourism We Are  
Grateful For Your Support And  
Loyalty Shown To Us Throughout  
The Year 2013 Avia Hotel, Al Ain



Hahn Air Top Selling Agency  
2017 In United Arab Emirates  
Nirvana Travel



Millennium Hotel Abu Dhabi  
Presented To Nirvana Travel  
In Recognition Of 2010 Support  
To Millenium Hotel - Abu  
Dhabi





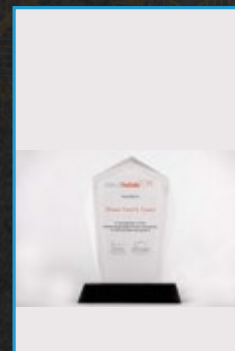
IHG Crowne Plaza & Stay-bridge Suites Abu Dhabi Yas Island Nirvana Travel and Tourism  
Top Partner 2018



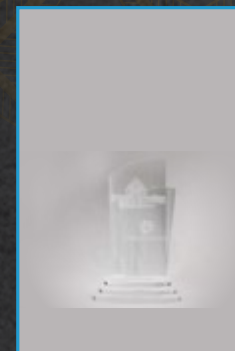
Dusit International  
2015 Nirvana Travel  
In Appreciation Of Your  
Outstanding Support



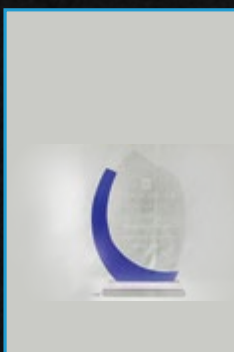
Kempinski Hoteliers since  
1897 Sales Excellence Achie-  
vement Award 2017  
Presented to Nirvana Travel



Multiple Hotels Awarded to  
Nirvana Tavel & Tourism  
In recognition of the  
outstanding support and  
contribution



The Emirates Center for  
Strategic Studies and  
Research



Shangri-La Hotels and  
Resorts Presented to Nirvana  
Travel\_In recognition of  
your outstanding business  
2016-2017.



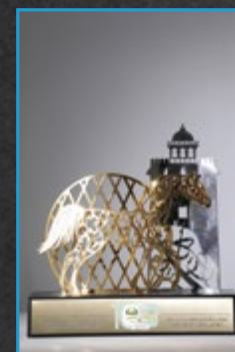
Lufthansa Awarded To  
Nirvana Travel and Tourism  
In Appreciation Of Your  
Valuable Support In 2013



Travel Leaders\_Nirvana Travel  
and Tourism A Proud Travel  
Partner Since 2019



MELIA Hotels International is  
Proud to Announce Nirvana  
Travel is one of the Top Pro-  
ducing Travel Agencies 2015



HH Sheikh Mansoor Bin Zayed  
Al Nahyan Global Arabian  
Horse Flat Racing Festival





Mirage 2000-9 First Ferry to  
UAE 26th of April 2003



The Luxury Circle\_In reco-  
gnition of Nirvana Travel  
and Tourism's membership  
2016-2017



Nirvana Travel Crowne Plaza  
Abu Dhabi Yas Island  
"Thank you for your Support"



Nirvana Travel and Tourism  
Lic AED300 Million Senior  
Secured Facilities Revolving  
Loan AED210 Million & Letter  
Of Guarantee AED90 Million



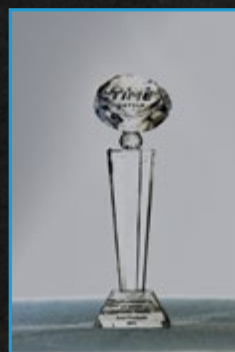
Royal M Hotel & Resort Abu Dha-  
bi Recognition Award Presented  
To Nirvana Travel And Tourism An  
Appreciation For Partnership And  
Support Given 27 March 2019



Address Hotels Resorts Vida  
Hotels and Resorts Rove Hotels  
Part of Emaar Hospitality Group  
Premier Partner Recognition  
2019 Nirvana Travel



GTA Congratulations and  
thank you to the manage-  
ment and staff of Nirvana  
Travel and Tourism  
For the excellent results



Time Hotels Proudly  
Presented To Our Partner  
Nirvana Travel Best Producer  
2013



The Yas Hotel



Starwood Hotels And Resorts  
Leading Travel Partner 2013  
Nirvana Travel





Lufthansa Awarded to  
Nirvana Travel and Tourism  
In appreciation of your  
valuable support in 2012



30 Years Dubai Cares Ama-  
deus Nirvana Travel & Tours  
By adopting a school in the  
Republic of Senegal



Europcar  
Top Performer Presented to  
Nirvana Travel and Tourism  
In Appreciation of Your Excellent  
Support & Partnership 2017



Shangri-La Hotel, Qaryat Al  
Berl, Abu Dhabi Plaque of  
Appreciation Nirvana Travel  
and Tourism



Oceanus Global Whole-  
sale Travel Awarded to  
Nirvana Travel In recognition  
of your outstanding perfor-  
mance & support in 2014



Presented to  
Nirvana Travel and Tourism  
Anantara Eastern Mangroves



MEA Top Agent Award 2017  
Nirvana Travel



UAE FA  
UAE Football Association



Widen your World Plaque of  
Appreciation for "Ranking 2nd in  
Total Sales" Presented to Nirvana  
Travel Presented in Expression of  
Our Deepest Gratitude



Arabian Business  
Mr. Alaa Al Ali CEO  
Nirvana Travel and Tourism



# CERTIFICATES

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# Our Team

Nirvana Travel and Tourism is home to a multicultural team of highly skilled and experienced staff who expertly cater to our diverse client portfolio. Each of our employees embodies Nirvana's values of genuine customer care, commitment to excellence, integrity, ingenuity, reliability, transparency, and empowerment.

We foster a culture of respect, collaboration, and continuous learning — which is a key reason why some of our incredible staff members have stayed on since day one. Our sales and operations team stays abreast of the latest industry trends to give our clients the best ideas, options, itineraries, and destinations.

Our offices operate with the rhythm and precision that one expects from an industry leader. A combination of the right people and a leading-edge system has enabled Nirvana to transform into a well-oiled, capable machine. And that's why our travel products and services remain first-class for our discerning and ever-growing clientele.

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  - www.ntravel.ae
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